

The Physicians and staff of Suburban Orthopaedics are dedicated to providing the highest quality of Orthopaedic Care. Our commitment to “Improving the Quality of Life,” for our patients, has been the cornerstone of our practice for over 20 years.

We endeavor to ensure the health and wellness of our patients, through comprehensive and compassionate care.

On the next few pages, you will find a small collection of the many thank you’s we have received, over the years. From patients to Athletic Directors, Coaches, and friends or family of our patients; these notes are a true testament to the comprehensive and compassionate care that we are known for.

Enjoy!

Sincerely,



Dear Dr. Freedberg,

Words will never express
our gratitude to you
for ending Courtney's
"never-ending hip pain". It
has been 8 long years and
after many doctors, you
finally found the cause!
The smile has finally
returned to her face!

From the bottom of our
hearts, THANK YOU to
an awesome surgeon!

With gratitude
always,

Thank you, Dr. Freedberg for
making me so much better. We
feel like a different person!

DR. FREEDBERG
TO ONE OF THE BEST DOCTORS
I HAVE EVER KNOWN.
I WAS SO LUCKY TO HAVE HAD
YOU AS MY DOCTOR.

Grateful me!

Thanks
Sincerely

Dear Ms. Poulos:

I have attempted to write this letter a number of times but, for one reason or another, it hasn't happened. I am finally doing it and I'd like to share a few things with you about how events transpired last February and the amazing care your staff provided for my family.

On Valentine's Day 2009, I got a phone call from _____ . He is the son of my best friend _____ . It isn't completely unusual for him to call me so I wasn't initially alarmed. However, when I played the message he left me, my heart sank. He told me that his mom, my best friend, was being rushed to the operating room for spinal surgery. I got very little information but from what I could decipher, I knew I needed to be there with her. I flew out on a 0610 flight the next morning from Seattle.

When I arrived the next morning it was post-op day one. _____ was in isolation precautions and was actively being re-intubated for an MRI. All of this was very distressing to me to see as I walked in the door. With that said though, my anxiety was quickly diminished because her orthopedic surgeon, Dr. Thomas McNally, was at the bedside.

Dr. McNally was one of the most exceptionally professional physicians I had ever been around. He was articulate, professional, sincere and obviously competent. He said he heard I was a nurse and if I had any questions, to contact him directly. He gave me a card and told me to feel free to call him anytime.

I have been a nurse since 1997 and have worked throughout the country. I currently work in Seattle at a Level One Trauma Center in the trauma ICU. I work with brilliant physicians and nurses everyday. I tell you that, to tell you this... your staff is by and large some of the most clinically competent people I've ever seen. The nurses were 100% committed to all their patients. The day I left, I fell apart. There were two nurses (I am sorry I don't recall their names) in the CICU that stated to cry too. They hugged me and assured me that they would take special care of my friend, and I knew in my heart they would.

I chose to write this letter today because we are planning a summer vacation, my family and the _____ s family. It is possible because of the amazing care the staff at Sherman Hospital gave _____ , and for that we will be forever grateful.

Please pass along my gratitude to the staff of the CICU. I know it's all too often we go along in our worlds without thanking those that have made such an impact on us. I'm sorry it's taken so long for this letter to come to be.

Best regards,

Dear Dr. Freedberg:

I would like to take this opportunity to thank you for offering your services at our home football games this past season.

I feel we are very fortunate to have a person with your expertise on our side line. I always felt at ease knowing that you were there and that our athletes would always get the best of attention if they were injured.

Sincerely,

Athletic Director

Dearest Dr. Freedberg,

I just felt like I had to sit down and write this note to you to tell you what a wonderful doctor you are and what a wonderful assistant you have also. You two make me feel like I am not a bother, like I feel I am so many times. What I am really in awe at is the nurse you have. No one can ever replace Frannie and I hope you know and appreciate that. I have been to many doctors with all my illnesses and have never felt so comfortable with ANY nurse, after only a few visits, like I feel with Frannie. She is a very compassionate and caring person in general and it is wonderful to be hugged by a nurse because you are in pain and scared to death.

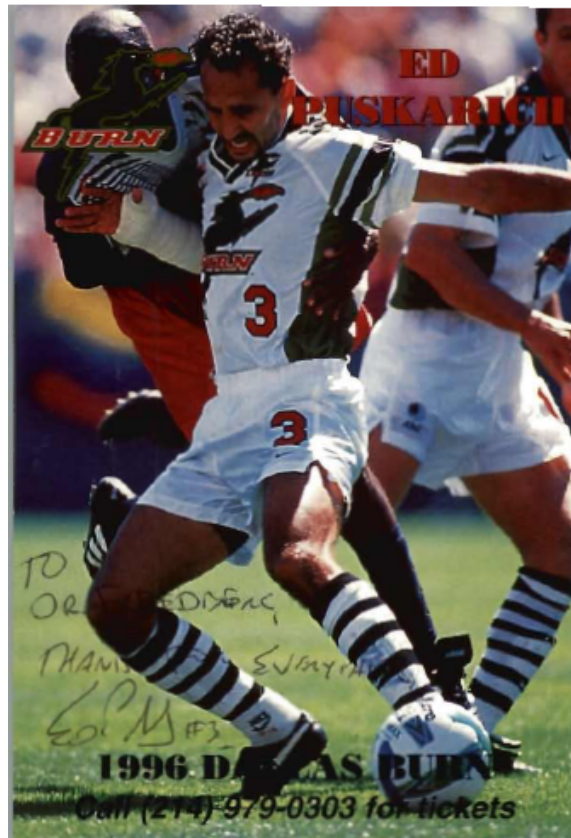
Frannie returned a call to me this morning that I already had taken care of, but as I was hanging up I found myself telling her that I love her and she responded back that she loves me. This I think is, **WAY BEYOND THE CALL OF DUTY.** She is great and she is one that makes coming to your office a highlight of my day.

THUMBS UP TO ALL OF YOU !!!!!

Thanks again,

Dr. Freedberg

Thanks
For Your Support!
Thanks for
Supporting the
Vikings...
VIP
J.F.P.



Dr. Freedberg + Staff

I just wanted to let you know that I appreciate everything you've done for me. My ankle is like brand new and I am able to do everything that I used to! My son and I are very thankful to all of you.

We Wish You All The Best

DD
😊

DEAR SUBURBAN ORTHOPAEDICS MEDICAL GROUP,
THANK YOU SO MUCH FOR AWARDEDING ME A
SCHOLARSHIP THIS YEAR. I GUARANTEE THAT
YOUR MONEY WILL BE PUT TO GOOD USE
AND WILL AID ME IN PURSUING A CAREER
IN THE MEDICAL FIELD. I FEEL VERY LUCKY
TO NOT ONLY HAVE BEEN AWARDED THIS
SCHOLARSHIP BUT ALSO TO JUST BE GIVEN
THE OPPORTUNITY. THANK YOU FOR EVERYTHING
YOU HAVE DONE.

Bartlett Sports
310 S. Main Street
Bartlett, IL. 60103
Telephone: 630-289-0090
Fax: 630-289-0130
Email: Bsport@aol.com

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Bartlett Sports

June 26, 2010

Mr. Ryan R. Borri
Suburban Physical Therapy
1110 W. Schick Road
Bartlett, IL. 60103

Dear Ryan,

I just wanted to take a moment to thank you and your staff for helping me become whole again.

You folks are the greatest and I obviously could not have gotten this far in my recovery without your help.

You truly have a professional staff and you should be proud to be their manager.

I am feeling fantastic and again, I have all of you to thank!!!

Yours truly,

Bernard Bauer

Cc: H. Freedberg M.D.

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Bartlett Sports

June 26, 2010

Nurse Fran
Suburban Orthopaedics
1110 W. Schick Road
Bartlett, IL. 60103

Dear Fran,

First, allow me to apologize for not sending this note sooner.

I just wanted to personally thank you for the concern and compassion you offered me when I needed it most.

I will never forget you and I hope to see you again when I come for my follow-up visit in December.

I will be sure to bring new grand baby pictures to share with you.

Yours truly,

Bernard Bauer

P.S. Still not smoking!!

Cc: H. Freedberg M.D.

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